

## FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending March 31, 2026

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																					Total
1	Claims O/S at the beginning of the year	365	2,146	1	2,147	20,454	23,556	44,010	6,775	2,907	210	9,892	65	1	362	-	838	-	663	58,343	
2	Claims reported during the period	689	16,751	4	16,755	3,52,786	12,156	3,64,942	1,46,716	3,155	3	1,49,874	125	-	70	-	21,87,944	-	4,520	27,24,919	
	(a) Booked During the period	635	16,706	4	16,710	3,50,943	11,913	3,62,856	1,38,095	2,485	2	1,40,582	120	-	67	-	21,87,936	-	4,233	27,13,139	
	(b) Reopened during the period	54	45	-	45	1,843	243	2,086	8,621	670	1	9,292	5	-	3	-	8	-	287	11,780	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	390	16,593	2	16,595	2,90,465	9,941	3,00,406	1,26,840	1,981	3	1,28,824	53	-	41	-	21,87,591	-	4,030	26,37,930	
	(a) paid during the period	390	16,593	2	16,595	2,90,465	9,941	3,00,406	1,26,840	1,981	3	1,28,824	53	-	41	-	21,87,591	-	4,030	26,37,930	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	301	764	1	765	20,351	870	21,221	22,797	1,309	210	24,316	63	-	360	-	-	-	584	47,610	
	Other Adjustment ( Closed Claims )	-	-	-	-	-	563	563	-	-	-	-	-	-	-	-	-	3	-	566	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	363	1,540	2	1,542	62,424	24,338	86,762	3,854	2,772	-	6,626	74	1	31	-	1,188	-	569	97,156	
	Less than 3months	64	1,107	-	1,107	52,303	2,266	54,569	2,525	459	-	2,984	20	-	14	-	191	-	160	59,109	
	3 months to 6 months	24	177	-	177	6,711	1,543	8,254	333	313	-	646	9	-	3	-	84	-	32	9,229	
	6months to 1 year	58	123	2	125	2,115	4,022	6,137	175	308	-	483	14	-	3	-	120	-	36	6,976	
	1year and above	217	133	-	133	1,295	16,507	17,802	821	1,692	-	2,513	31	1	11	-	793	-	341	21,842	

Upto the quarter ending March 31, 2026

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																					(₹ in Lakhs)
1	Claims O/S at the beginning of the year	22,474	1,854	0	1,854	5,008	1,49,698	1,54,706	2,813	16,164	44	19,021	826	8	536	-	159	-	2,249	2,01,832	
2	Claims reported during the period	18,060	4,673	72	4,745	95,671	82,093	1,77,764	1,37,022	12,333	16	1,49,372	213	-	392	-	1,06,718	-	6,449	4,63,713	
	(a) Booked During the period	16,247	4,652	72	4,724	90,285	80,323	1,70,608	1,32,138	7,888	13	1,40,038	194	-	384	-	1,06,712	-	6,034	4,44,940	
	(b) Reopened during the period	1,813	21	-	21	5,387	1,770	7,156	4,884	4,446	4	9,333	19	-	9	-	7	-	415	18,773	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	30,266	2,838	72	2,909	85,435	66,543	1,51,978	98,746	9,579	5	1,08,330	415	-	300	-	1,06,657	-	5,307	4,06,162	
	(a) paid during the period	30,266	2,838	72	2,909	85,435	66,543	1,51,978	98,746	9,579	5	1,08,330	415	-	300	-	1,06,657	-	5,307	4,06,162	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	2,118	954	0	954	9,379	2,427	11,806	38,195	10,774	55	49,024	40	-	382	-	-	-	891	65,214	
	Other Adjustment ( Closed Claims )	-	-	-	-	-	3,088	3,088	-	-	-	-	-	-	-	-	1	-	-	3,088	
5	Unclaimed (Pending Claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	8,150	2,735	0	2,735	5,865	1,59,734	1,65,598	2,895	8,144	-	11,039	583	8	246	-	220	-	2,500	1,91,081	
	Less than 3months	420	378	-	378	5,072	16,420	21,492	1,874	2,243	-	4,118	14	-	188	-	33	-	758	27,400	
	3 months to 6 months	877	1,074	-	1,074	399	10,443	10,842	295	1,619	-	1,913	5	-	21	-	15	-	107	14,856	
	6months to 1 year	3,667	690	0	690	209	27,074	27,282	138	1,518	-	1,656	5	-	22	-	19	-	530	33,872	
	1year and above	3,187	593	-	593	185	1,05,797	1,05,982	587	2,764	-	3,351	559	8	15	-	153	-	1,105	1,14,953	